



# VIDEOS MADE SIMPLE

## Patient Interview Script

Create a 1 to 2 minute video discussing a featured service. Use these helpful scripts as a guide.

### How to Request a Video Testimonial:

“[Patient’s name], we’ve enjoyed taking care of you so much, and we just love your smile! Are you happy with how things turned out? [Allow for response]”

That makes us so glad! And you know, we find that when others facing similar issues see a short snippet about our favorite patients’ experience, they too get a sense of hope and know who to go to for help with their smile.

Would it be alright to capture a quick, informal video on what you expected and how you feel today? It’s just 4 questions and will take about 2 minutes.”

### QUESTION:

### GOAL:

What was your biggest worry before coming to see Dr. \_\_\_\_? Did your worry come true, and if not, what happened instead?

Address barriers and pain points for other patients  
Focus on the positive (the fear not coming true)

What specific things did we do to help you overcome your concern?

Draw out *specific* things to look forward to instead of general words like “comfortable” or “fun”

What compliments have you received on your smile, and how do you feel about yourself now?

Focus on the realization of the patient's personal aspirations

If recommending us to your best friend, what would you say?

Aim for a personal account from the heart  
Move the viewer to action



# VIDEOS MADE SIMPLE

## Doctor Interview Script

Create a 1 to 2 minute video discussing a featured service. Use this helpful script as a guide, and it will be easier than you think!

### QUESTION:

### GOAL:

What is [featured service]?

Without being too technical, help your audience understand your featured service or product.

Why would a patient need this service?

Talk about why people want this service or product. Example: They need an implant because they have a missing tooth. Highlight how the missing tooth impacts their life – inability to eat foods they love, embarrassment in social and work situations, etc.

How does the patient benefit from this service?

Tell your audience how others have benefited from this service or product.

What is your expertise in this service?

Mention education, training, experience and how you feel about your ability to help people with this service.

Why should a patient act now, using this service to deal with a dental issue?

Explain to your audience why you personally want them to get this service or product. What are the future risks of not doing so promptly? Mention things like further damage / deterioration, costlier procedures, and how acting now can prevent these.)



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## Hygienist Interview Script

Shoot a 1-minute video of your hygienist talking about what he or she does best!

### QUESTION:

What's the number one thing patients can do to keep their smiles healthy?

If you could be any superhero for the day, who would you choose?

What's your favorite type of toothbrush and why?

**TIP:** Don't just tell it - SHOW it!  
Hold up the toothbrush and describe why you love it!

## Teach it!

Shoot a brief video of one of the team members demonstrating HOW TO floss properly.

## Boomerang

Use the Boomerang app to shoot fun energetic videos with the team holding social signs.

Share on Instagram and Facebook.